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18th May 2015

TO ALL OUR VALUED CUSTOMERS AND PORT USERS

RE: NORTHPORT'S CONTRAK 2 UPDATE

I am pleased to announce that our Terminal Operating System (Contrak 2) are back to normal and all our operations are back to the acceptable level since 15th May 2015. We do not foresee any new system issue going forward.

The backlog due to untraced containers has been reduced significantly and no longer an impairment to our operations.

I wish to sincerely thank you for your patience, understanding and support throughout this challenging period. If you have further gueries, please do not hesitate to contact our Customer Service Centre at 03-31698000.

Thank you.

Yours sincerely, NORTHPORT (MALAYSIA) BHD

RUBANI BIN DIKON Chief Executive Officer

